FEEDBACK FORM

BESTWAY TOURS & SAFARIS

Please complete this and send to:

BESTWAY TOURS & SAFARIS

4262 Graveley Street, Burnaby, BC CANADA V5J 3T8

Tel: (604) 264-7378 / 1-800-663-0844

Fax: (604) 264-8747 • Email: bestway@bestway.com

Tour Name	
Departure Date (Month DD, YYYY)	

		Mr. / Mrs. / Ms
First Name	Last Name	Please Circle
State/Province/Region	Country	
GENERAL INFORMATION		
How did you first learn of Bestway Tours & Safaris?		
What was the key factor in your decision to join this tour? Guides	Hotels	
Excellent Very Good Average Fair Poor	Excellent Very Good Average Fair Poor	
<u>Transportation</u>	Overall Experience	
Excellent Very Good Average Fair Poor	Excellent Overy Good Average Fair Poor	
Your overall rating of this tour		
Additional comments (if any)		
Yes No		
Would you recommend this tour to others?	Remarks	
PRE-DEPARTURE SERVICE		
Agents Name		
Organisational skills		
Excellent Very Good Average Fair Poor		
Please rate your Agent organisational skills	Remarks	
YOUR TOUR GUIDE(S)	<u> </u>	
First & Last Name (GUIDE 1)	First & Last Name (GUIDE 2)	
First & Last Name (GUIDE 3)	First & Last Name (GUIDE 4)	
Personality	Organisational skills	
Excellent Very Good Average Fair Poor	Excellent Very Good Average Fair Poor	
Is he/she helpful during the tour?	General & Local knowledge	
Yes No	Excellent Very Good Average Fair Poor	
Please rate your Tour Guides on the following		
Additional accounts		

TOUR COMMENTS				
Itinerary Presentation	Excursion & Sightseeing			
Comments				
We do not approve of clients being taken into shops by your Tour Leader or local guides. Please indicate whether you were taken into shops or pressured to buy goods. If so, please provide details.				
Yes No				
(If yes) please specify details				
FUTURE TRAVEL				
May we use you as a reference for this tour by supplying your name, phone number and/or email to interested clients? May we use your comments on this questionnaire in our printed literature or website? If so we will not use your full name but just initials.				
Reference				
Yes No				
(If yes) please provide email and/or phone	Your Email	Your Telephone		
<u>Quote</u>				
Yes No				
Quotation (if yes)				
If you want us to send our brochure to anyone, please provide their name and address(es)				
Where would you like to travel next? List destinations and we'll for	orward Itineraries to you			